

1. TERMS OF GUARANTEE

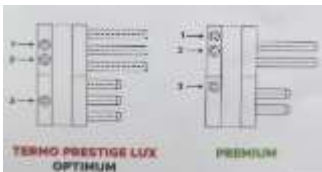
- 18 months full guarantee for product and installation and 12 months for a product supplied only
- SM Solutions is obliged to consider the complaint within 21 days from the date of receipt of the written complaint. All complaints and questions should be submitted by email
- SM Solutions will replace the product for one free from defects after three attempts to repair the same item (the exception is the door adjustment)
- The guarantee does not cover:
 - door adjustment
 - mechanical damages caused during transport or installation carried out by the customer
 - natural wear out of the goods
 - defects resulting from poor use of the door
 - improper maintenance
 - damages resulting from natural disasters and factors such as fire, salts, acids etc
 - defects caused by the attempt to self repair
 - leaking doors if there is no roof/canopy above the door (min 100cm depth)
- Doors in dark colours according to the manufacturer's instructions should not be directly exposed to the effect of sunlight. Door fitted in places exposed to direct weather conditions (heavy rain, wind) should be the door opened to the outside.
- In the case of unjustified complaints all the costs associated with the service Complaint shall be borne by the buyer

2. DOOR MAINTENANCE & USE

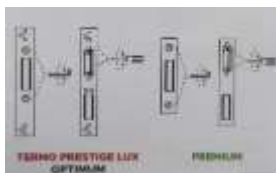
- Clean the door with warm soapy water and a soft cloth, rinse with clean water and dry.
- All stainless steel additives should be preserved at least once a month with a special liquid dedicated to stainless steel. See point 4
- It is advisable to periodically adjust and maintain the fittings at least twice a year
- Lubricate the hinges and fittings with dedicated oil spray at least twice a year
- No cleaning, leaving dirt and sediment on the stainless steel surface for too long can initiate the appearance of rust, corrosion or tarnishing
- The door should be protected against direct impact of atmospheric precipitation and sun rays by mounting them in the recesses or using a roof over the door. The roof should be at least 1m deeper and wider than the door width

3. DOOR ADJUSTMENT

- Horizontal adjustment: move the sash to the right and left
- Vertical adjustment: move the sash to up and down
- Sash pressure adjustment to the frame
- Handle pressure adjustment to the frame



4.



4. CLEANING & MAINTENANCE OF STAINLESS STEEL



1. Quite simply dishwashing liquid mix with warm water. Applied with a soft cloth, rinse and dry with a cloth.



2. Shake well Stainless Steel Cleaner and apply on a soft cloth.



3. Spread evenly over steel element and leave for 2-3 minutes.



4. On the end wipe till you get shine effect.

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Date

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Installer's signature